



Apple Training and Certification

Get Started. Get Technical. Get Certified.

www.apple.com/training

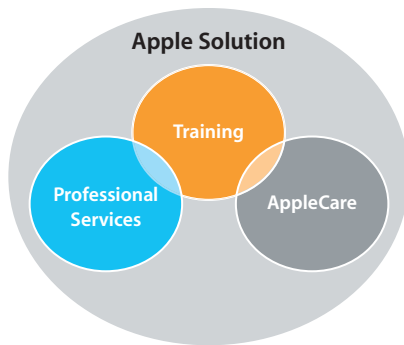


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Welcome

Get Started.
Get Technical.
Get Certified.



Our training and certification programs help you make the most of your Apple solution.

Apple Training offers a comprehensive curriculum that addresses a broad range of technical proficiencies, whether you're an IT or creative professional, an educator or student, or a service technician. Designed by experts, these courses will deepen your knowledge and facilitate your implementation of Apple's Mac OS X operating system and professional digital applications.

Together with Apple's professional service and support offerings, our certified training programs help you make the most of your Apple solution.

Apple Training and Certification, the focus of this catalog, develops and delivers a training curriculum that includes hand-on lab experiences, lectures, and web-based training through a worldwide network of Apple Authorized Training Centers (AATCs). We are proud to offer training and certification to support all your needs, including:

- Mac OS X client deployment
- Apple Xsan implementation and deployment
- Integration of Mac computers into a mixed computing environment
- Requirements for Apple's service technician programs
- Expertise and certification in Apple's professional digital media applications
- Achievement of industry-recognized certification
- Achievement of Apple Certified Trainer status

Apple's growing certification programs meet a wide variety of needs. Whether you're an employer who needs to make qualified personnel decisions, a business that wants a competitive differentiator, or an individual seeking tangible proof of technical expertise, you'll find that being Apple Certified makes a difference.

Read on, or visit our website at www.apple.com/training to learn more.

Training for You

Get Started.
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For Digital Media Professionals



Apple offers a tiered certification program for

Apple's professional digital applications. The supporting curriculum applies to creative professionals in varying capacities, including: editors, filmmakers, sound designers, photographers, special effects artists, teachers, and more.

Training is available through a worldwide network of Apple Authorized Training Centers (AATCs), or in a self-paced format through the Apple Pro Training Series books published by Peachpit Press. Publications cover all the Apple professional digital applications including Aperture, Color, DVD Studio Pro, Final Cut Pro, Final Cut Server, Logic Pro, Motion, and Soundtrack Pro. training.apple.com



"Now when I go out to do corporate videos and I let them know I'm certified, I get job after job after job."

Chip McAllister, Final Cut Pro Editor

For IT Professionals



Apple offers technical training for professionals who are

responsible for planning, maintaining, and integrating Mac OS X, Mac OS X Server, and Xsan into a network environment. The curriculum objectives support a tiered certification program for system administrators, technical coordinators, and support professionals.

The hands-on curriculum is available at AATCs worldwide, and many AATCs offer training deliveries at the customer facility. Apple Training Series books released by Peachpit Press offer useful instruction and prepare students for certification. training.apple.com



"Apple certification places you in a unique class of professionals. It not only shows that you care enough about what you do to go the extra mile to get certified, it also demonstrates that you really know your stuff."

Brian Sheehan, Multimedia Studio Manager,
MFS Investment Management

For Service Technicians



AppleCare Technician Training prepares you

for the Apple Service certification exams. This easy-to-use, self-paced program includes training materials, diagnostic tools, and extensive information from Apple's own technical library. The training modules cover such topics as general computer terminology, Apple-specific computer architectures, troubleshooting, and preventive maintenance in a logical, straightforward format. Because the training is self-paced, you have complete control over your learning schedule.

www.apple.com/support/products/enterprise/help.html

AppleCare also offers hands-on curriculum through a select number of AATCs worldwide.

training.apple.com



"For us, certification was a matter of survival. We don't have freight deliveries for days on end, and we can't wait days or weeks for help to fly in from Anchorage. We have to be able to take care of everything."

Steve Noonkesser, Apple Certified Technician,
Southwest Region School District,
Dillingham, Alaska

Key:



Classroom



Self-paced Books



Online Training

For Educators

Get Started.
Get Technical.
Get Certified.



“Apple’s [Professional Development] consultants are knowledgeable, very user friendly, and bring a wealth of resources and experience to their workshops.”

Steve Jeske,
Professional Development Specialist,
Austin Independent School District, TX

More Information

For current information, visit
www.apple.com/education/apd

Transform your teaching, transform their learning.



Apple offers 15 different Professional Development workshops. They are held onsite at your school and run from one to four days. These hands-on workshops can be tailored to your group’s specific needs and are designed to make sure you’re using your Apple products most effectively. And all Apple Professional Development workshops qualify toward your Continuing Education Units.

Taught by educators for educators.

All Apple Professional Development facilitators are educators themselves. That gives them a unique view: They know what’s important in the education environment, so they can ensure that you learn about your Apple products and how they can best serve you.

Getting Started

Getting Started workshops emphasize the basics of using Apple technology to meet your classroom objectives.

Workshops include: Mac OS X, iLife, iWork, iPod, iPad or iPhone.

Doing More

Doing More workshops provide faculty familiar with basic technology integration the opportunity to enhance their skills.

Workshops include: Special Education, Podcasting, and Challenge Based Learning.

Build Your Plan

The online Technology Profile gathers information on the technology skills and infusion strategies of faculty to better inform your professional development plan.

Leading

APD helps you maximize the impact of your Apple technology investment.

Workshops include: Vision and Plan, Implement and Manage, and Design Curriculum.

Delivery Options—The Choice Is Yours*

Workshops, Series, and Institutes—Apple offers a variety of approaches to suit your needs. From onsite single or two day workshops, onsite coaching, and train-the-trainer Series or Institutes, Apple delivers content tailored for K-12. Find out more: www.apple.com/education/apd.

Key:



Classroom



Self-paced Books



Online Training

* Apple Professional Development offerings are currently available in the United States, Canada, Australia, and Asia.

How You Learn is Up to You

Get Started.
Get Technical.
Get Certified.

IT, Pro Apps, and Productivity Applications Training



Several delivery options are available for instructor-led training on Mac OS X, Mac OS X Server, Xsan, iWork, and Apple's professional applications (Aperture, Color, DVD Studio Pro, Final Cut Pro, Final Cut Server, Logic Pro, Motion, and Soundtrack Pro).

Open Enrollment

Courses are taught by Apple Certified Trainers and offered continually at Apple Authorized Training Centers (AATCs) worldwide.

Onsite Training

If a number of individuals need to be trained, you may opt to purchase an onsite delivery at your location. Education customers can also host or attend a coordinated onsite delivery in your area. Coordinated onsites enable customers from various departments or schools to attend an onsite delivery at one nearby location. Many AATCs offer onsite training.

Some advantages to holding onsite training at your location include:

- Convenience
- Cost savings
- Privacy

AppleCare Technician Training

AppleCare Technician Training provides all the information you need to prepare for the Apple Service Certification exams for desktop and portable systems. The self-paced program includes training materials, diagnostic tools, and extensive information from Apple's own technical library. A hands-on curriculum is also available through AATCs worldwide or onsite at your facility.



Apple Professional Development



APD instructor-led offerings can be delivered as single- or multiple-day workshops at your location.

Self-Paced Resources

Peachpit Press

Offered as a self-paced learning tool and reference guide, the Apple Training Series and Apple Pro Training Series books are used in all instructor-led courses. The two series include more than 25 titles and are a key part of Apple's official curriculum for Pro Apps and IT.

To view all titles and save 30 percent on all Apple Training titles, visit www.peachpit.com and enter coupon code PP-APL-DISC at checkout.

All books are also available on the iBookstore. Visit the iBookstore on your iPad or iPhone and search for "Apple Training" or "Apple Pro Training."



Key:



Classroom



Self-paced Books



Online Training

Apple Mac OS X, Xsan, and iWork Curriculum

Get Started.
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Please visit training.apple.com for the most up-to-date list of courses.

Mac OS X courses	Length	Description	Leads to Certification
For Support Professionals and Technical Coordinators			
Snow 101: Mac OS X Support Essentials 10.6	3 days	Provides an intensive and in-depth exploration of troubleshooting on Mac OS X, touring the breadth of functionality of Mac OS X systems.	●
Snow 201: Mac OS X Server Essentials 10.6	4 days	Gives technical coordinators and entry-level system administrators the knowledge to implement a Mac OS X Server-based system.	●
Snow 101 + 201: Apple Certified Technical Coordinator 10.6 Bootcamp	Varies	Combined delivery of Mac OS X Support Essentials and Mac OS X Server Essentials courses, with the associated certification exams.	●
For System Administrators			
Snow 301: Mac OS X Directory Services 10.6	4 days	Teaches the skills to configure Mac OS X computers to access directory services, and configure Mac OS X Server to provide directory services in a mixed-platform environment.	●
Snow 302: Mac OS X Deployment 10.6	3 days	Focuses on solutions for deploying and maintaining software, ranging from the installation of individual files to the deployment of complete system images to multiple computers.	●
Snow 303: Mac OS X Security and Mobility 10.6	3 days	Teaches the skills to configure Mac OS X Server to provide network services to allow mobile computers and devices such as the iPhone to access private networks and services in a secure manner.	●
For Service Technicians			
MacSvcOS: Mac OS X Troubleshooting for Technicians	2 days	Created specifically for Apple Authorized Service Providers. Teaches students how to use their knowledge of the Mac OS to troubleshoot the Mac OS and isolate a hardware issue.	●
MacSvcHw: Apple Certified Mac Technician Training	5 days	Teaches students portable and hardware specifications, troubleshooting techniques, technician safety, take-apart procedures, and service-specific guidelines and resources.	●
Xsan Administration courses			
For System Administrators			
Xsan 301: Xsan 2 Administration	3 days	Provides System Administrators and network engineers with the knowledge to configure, performance tune, and troubleshoot a storage area network using Apple's Xsan tools.	●
iWork course			
For Professionals, Educators, and Students			
iWork 101: Introduction to iWork	2 days	Learn to use the iWork writing and graphics tools to create beautiful documents, professional spreadsheets, and dazzling presentations.	●

Apple Pro Apps Curriculum

Get Started.
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Course Title	Length	Description	Leads to Certification
For Digital Media Professionals			
Aperture 101: Introduction to Aperture	2 days	Starts with the basics of image management and takes students step by step through Aperture's powerful photo editing, image retouching, proofing, publishing, and archiving features.	●
Color 101: Introduction to Color Correction in Final Cut Studio	2 days	Introduces students to Final Cut Studio's color correcting capabilities. Start with the basics of color correction in Final Cut Pro and move on to the fine points of secondary grading in Color.	●
DVDSP 101: Introduction to DVD Studio Pro	3 days	Delves into the world of DVD Studio Pro, covering all aspects of DVD authoring.	●
FCE 101: Introduction to Final Cut Express	3 days	Introduces students to the primary feature set and basic interface of Final Cut Express.	●
FCP 100: Overview of Final Cut Pro	2 days	Introduces students to the primary feature set and basic interface of Final Cut Pro.	
FCP 101: Introduction to Final Cut Pro	3 days	Teaches basic editing functions while familiarizing students with the basic user interface.	●
FCP 102: Introduction to Final Cut Pro, Prime Time	Evening sessions	Based on the FCP 101 course, FCP 102 is offered in eight three-hour seminars to accommodate the schedules of working professionals.	●
FCP 200: Comprehensive Study of Final Cut Pro	5 days	Provides an in-depth study of the primary feature set and basic interface of Final Cut Pro.	●
FCP 300: Final Cut Pro Advanced Editing	3 days	Delivers hard-to-find advanced editing and finishing techniques, including creating transitions and effects, editing multi-camera projects, working with nested sequences, and color correcting.	●
FCSvr 101: Introduction to Administering Final Cut Server	2 days	Guides you through administering Final Cut Server, Apple's powerful media asset management and workflow automation software.	●
Logic 101: Introduction to Logic Express and Logic Pro	3 days	Introduces students to the primary feature set and basic user interface of Logic Express and Logic Pro.	●
Logic 102: Introduction to Logic Pro, Prime Time	Evening sessions	Based on the Logic 101 course, Logic 102 is offered in eight three-hour seminars to accommodate the schedules of working professionals.	●
Logic 301: Advanced Techniques in Logic Pro	3 days	Takes students through Logic Pro's powerful advanced features, covering everything from production to editing and mixing.	●
Motion 101: Introduction to Motion	3 days	Covers interface fundamentals, particles, blend modes, layer organization, and fundamental multi-layer editing.	●
Sound 101: Introduction to Sound Editing in Final Cut Studio	2 days	Introduces students to Final Cut Studio's sound editing capabilities. Covers editing audio files, repairing field recordings, multi-track arranging, and other creative sound design techniques.	●

Apple Certification Paths

Get Started.
Get Technical.
Get Certified.

Three Steps to Certification

1. Choose your certification path.
More info: training.apple.com/certification.
2. Select a location:
Apple Authorized Training Centers (training.apple.com/locations) offer all exams (Mac OS X, Pro Apps, iLife, iWork, and Xsan).
Prometric Testing Centers (www.prometric.com/apple or 1-888-275-3926) offer Mac OS X and hardware exams, and Final Cut Pro Level One.
3. Register for and take your exam(s).

Benefits of Apple Certification

- Gain recognition
- Build credibility
- Differentiate yourself and your business
- Display your Apple Certified logo and credentials
- Connect with clients and employer

“The bottom line is that having a well-trained and certified staff gives you bragging rights and a quantifiable advantage over the competition. I’m proud of my staff and their collective experience and without a doubt, our certifications are a powerful and effective sales tool when we consult with potential new clients.”

Kevin Klein, President, 318, Inc.

Mac OS X Certification Program

Apple Certified Associate - Mac Integration is the perfect starting point on the Mac OS X certification path, addressing the basics of integrating a Mac into a Windows or other standards-based environment. Next on the path, Apple Certified Support Professional (ACSP) covers Mac OS X support and troubleshooting. Apple Certified Technical Coordinator (ACTC) certification adds essential Mac OS X Server support and troubleshooting skills. The Apple Certified Specialist certifications address specific aspects of system administration like Directory Services, Deployment, and Security and Mobility. Apple Certified System Administrator (ACSA) is Apple’s premier Mac OS X certification, addressing the needs of professional system administrators and engineers who manage networks of systems in complex multiplatform deployments. For more information on Mac OS X certifications, visit: training.apple.com/certification/macosx

Mac OS X 10.6 Certification Tracks	Required Exams
Apple Certified Associate - Mac Integration 10.6	Mac Integration Basics 10.6
Apple Certified Support Professional (ACSP) 10.6	Mac OS X Support Essentials 10.6
Apple Certified Technical Coordinator (ACTC) 10.6	Mac OS X Support Essentials 10.6 Mac OS X Server Essentials 10.6
Apple Certified Specialist - Deployment 10.6 Directory Services 10.6 Security and Mobility 10.6	ACTC + Mac OS X Directory Services 10.6 ACTC + Mac OS X Deployment 10.6 ACTC + Mac OS X Security and Mobility 10.6
Apple Certified System Administrator (ACSA) 10.6	Mac OS X Server Essentials 10.6 Mac OS X Directory Services 10.6 Mac OS X Deployment 10.6 Mac OS X Security and Mobility 10.6

Xsan and Media Administration Certification Programs

Apple’s Xsan and Media Administration certifications verify an ability to install and configure systems, architect and maintain networks, customize and troubleshoot services, and integrate Final Cut Studio, Final Cut Server, and other Mac OS X technologies within an Xsan installation of any size.

Xsan Administrator certification is granted upon passing the Xsan Administration exam. To earn Apple Certified Media Administrator (ACMA) certification, students must pass three required exams based on Mac OS X Server, Final Cut Server, and Xsan, plus one elective exam. For more information, visit: training.apple.com/certification/xsan

Hardware Certification Program

Apple provides a certification for professionals interested in proving their hardware credentials. This certification is ideal for people interested in becoming Mac service technicians, help desk personnel, or Mac consultants who need an in-depth understanding of how Apple systems operate. For more information, visit: training.apple.com/certification/acmt

Required Exams	Preparatory Training
Apple Certified Mac Technician (ACMT)	
9L0-008 Mac Service Certification Exam	AppleCare Technician Training (self-paced) or Leader-led courses
9L0-062 Mac OS X v10.6 Troubleshooting Exam	AppleCare Technician Training (self-paced) or Leader-led courses

iWork Associate Certification Program

Apple offers Apple Certified Associate certification for the iWork product suite. This certification is designed for professionals, educators and students who want to validate their skills in Apple's digital lifestyle and authoring applications.

Life and iWork Associate Certification	Required Exams
Apple Certified Associate, iWork	iWork Level One

Pro Applications Certification Program

The Apple Pro Applications certification program creates a benchmark for assessing proficiency in specific Apple professional applications. Pass the certification exams and obtain Apple Certified Pro status, which allows you to distinguish yourself to colleagues, employers, and prospective clients as a skilled user of the chosen software application. You can then follow the path to Master Certification in both Final Cut Studio and Logic Studio by passing additional required exams. The possibilities are endless.

Visit training.apple.com for current version numbers and recommended preparatory courses.

End-User Certifications	Required End-User Exams
Apple Certified Pro - Aperture Level One	Aperture Level One
Apple Certified Pro - Color Correction in Final Cut Studio Level One	Color Correction in Final Cut Studio Level One
Apple Certified Pro - DVD Studio Pro Level One	DVD Studio Pro Level One
Apple Certified Pro - Final Cut Express Level One	Final Cut Express Level One
Apple Certified Pro - Final Cut Pro Level One	Final Cut Pro Level One
Apple Certified Pro - Final Cut Pro Level Two	Final Cut Pro Level One and Final Cut Pro Level Two
Apple Certified Pro - Final Cut Server Level One	Final Cut Server Level One
Apple Certified Pro - Logic Pro Level One	Logic Pro Level One
Apple Certified Pro - Logic Pro Level Two	Logic Pro Level One and Logic Pro Level Two
Apple Certified Pro - Motion Level One	Motion Level One
Apple Certified Pro - Sound Editing in Final Cut Studio Level One	Sound Editing in Final Cut Studio Pro Level One

Master Pro Certifications	Required End-user Exams
Final Cut Studio Master Pro	Final Cut Pro 7 Level One Choose three from the following: <ul style="list-style-type: none"> • Compressor 3.5 Level One • Final Cut Pro 7 Level Two • Color Correction in Final Cut studio Level One • Motion 4 Level One • DVD Studio Pro 4 Level One • Sound Editing in Final Cut Studio Level One
Logic Studio Master Pro	Logic Pro 9 Level One Logic Pro 9 Level Two

How to take Pro Applications, iLife, and iWork Exams

All Apple Certified Pro and Associate Exams are offered at Apple Authorized Training Centers (AATCs). Visit training.apple.com to find an AATC near you.

Level One exams are administered at the end of the related course taught at the AATC. If you prefer to learn on your own or believe you already have the necessary expertise in your chosen application, you can register to take the exam at an AATC for a fee. All AATCs offer all Level One exams, even if they don't offer the corresponding course. The Final Cut Pro Level One exam is also offered at Prometric Testing Centers. To find the closest Prometric Center, visit www.prometric.com/apple.

Level Two exams can be taken only in conjunction with the Advanced classes taught at the AATCs.

More Information

For current information on Apple Certification programs, visit training.apple.com/certification.

How to Buy Training

Get Started.
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Self-Paced Training

The Apple Training and Apple Pro Training series of publications offer an independent approach to training and certification. For a list of titles and purchasing information, please visit www.peachpit.com. Enter the coupon code PP-APL-DISC at checkout to save 30 percent.

Learn on the go. Visit the iBookstore on your iPad or iPhone and search for “Apple Training” or “Apple Pro Training” to see all available titles.

IT, Pro Apps, and Productivity Applications Training

1) Choose a Course

To learn more about the breadth of courses that Apple Training offers, please visit training.apple.com. Here you will find key information such as course descriptions and outlines, prerequisites, certification, and more.

2) Choose a Delivery Method and Location*

Several delivery options are available for instructor-led training. Classes can be taken at Apple Authorized Training Centers (AATCs) worldwide. To locate an AATC near you, and view their class schedules, please visit training.apple.com.

Onsite classes bring Apple’s world-class instructors and curriculum directly to your site. If you have a group of individuals who need to be trained, you may purchase an onsite delivery from an AATC at your location. Many AATCs offer onsite deliveries.

3) Contact the AATC

For IT, Pro Apps, and productivity applications training classes at AATCs, or at your site, contact the AATC directly to register.

AppleCare Technician Training

Self-paced AppleCare Technician Training is available for purchase at the Apple Retail or Apple Online Stores. A hands-on curriculum is facilitated through Service Training’s Apple Authorized Training Centers worldwide. To learn more about Technician Training, please visit www.apple.com/support/products/enterprise/help.html.

* All course deliveries may not be available worldwide. Contact your local Apple Training and Certification office for more information (p.12).

Become Part of the Apple Training Solution

Apple Certified Trainer Programs

Are you an industry expert or training professional interested in joining a prestigious worldwide network of Apple Trainers? Becoming an Apple Certified Trainer (ACT) adds marketable skills to your portfolio and confirms your expertise in Apple's IT or professional applications curriculum.

ACTs maintain a high standard of instructional preparedness through continued access to Apple's expert technical resources. In addition to the support of Apple program managers, ACTs receive the following training and benefits:

- Train-the-Trainer program delivered by Apple Trainers
- Comprehensive courseware developed by industry experts
- Use of the ACT logo
- Ability to teach courses and proctor certification exams at Apple Authorized Training Centers (AATCs)
- Other benefits unique to each program as outlined in the ACT Program Guide

Apple offers two ACT programs: one for the Apple IT curriculum and one for the professional applications curriculum. For more information on all ACT programs, visit training.apple.com/act.

Apple Authorized Training Center Programs

Are you interested in joining the growing network of Apple Authorized Training Centers (AATCs) worldwide? Apple provides a high level of support to our AATCs to ensure mutual success. AATCs receive marketing support, and more. AATCs in the program commit to providing appropriate facility, equipment, software, and Apple Certified Trainers.

Choose from three types of AATC authorization: IT, Professional Applications, and Education. Courses taught at the AATC are based on the certifications held by the ACT teaching the class.

To learn more about all AATC programs, please visit training.apple.com/aatc.

For regions outside the United States, please contact your local Apple Training and Certification office for program information (p.12).



"I have always believed certification is an important step in the development of a good tech, but certification is only part of process. Teaching gives me the opportunity to set up elaborate systems and learn from my students, not just teach them what I know."

David Long, Apple Certified Trainer, Apple Authorized Training Center founder, author.

Worldwide Contacts

Get Started.
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Worldwide Locations for Training



For a current listing of all Apple training facilities, visit training.apple.com/locations

Apple Training and Certification

Worldwide Offices

Apple USA

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1 Infinite Loop
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training.apple.com

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