

Right of withdrawal

If you choose to cancel your order, you may do so within fourteen (14) days from when you received your receipt without giving any reason. Subscription services can only be cancelled following the initial subscription.

To cancel your order, you must inform us of your decision. You can exercise your right of withdrawal by going to your Apple Account > Purchase History. Select the order you would like to cancel, either in part or in full, and click "Withdraw Purchase". You will be redirected to the Apple website to select the item (or items) from the order you would like to cancel. Tap Next and Confirm. If you use this withdrawal function, we will promptly send you an acknowledgement of receipt by email that contains information about the content of the cancellation notice as well as the date and time it was received. Alternatively, you can use the attached model withdrawal form, which is not mandatory, or send us another clear statement of your decision.

To meet the withdrawal deadline, you must send your communication of withdrawal before the fourteen (14) day period has expired.

Effects of withdrawal

We will reimburse you no later than fourteen (14) days from the date on which we receive your notice. We will use the same means of payment as you used for the Transaction and you will not incur any fees for such reimbursement.

Exception to the right of withdrawal

You cannot cancel your order for the supply of Content if the delivery has started upon your request and acknowledgement that you thereby lose your right of withdrawal.

Model withdrawal form

- To Apple Distribution International Ltd., Apple Support, Hollyhill Industrial Estate, Hollyhill, Cork, Republic of Ireland, rightofwithdrawal@apple.com:
- I hereby give notice that I withdraw from my contract for the following:
[INSERT ORDER ID, ITEM, ARTIST AND TYPE]
- Ordered on [INSERT DATE] / received on [INSERT DATE]
- Name of consumer
- Address of consumer
- Email address of consumer
- Date