

# VPAT™ for Apple iPad Pro (9.7-inch)

The following Voluntary Product Accessibility information refers to the **Apple iPad Pro (9.7-inch) running iOS 9 or later**. For more information on the accessibility features of the iPad Pro and to learn more about iPad Pro features, visit <http://www.apple.com/ipad-pro> and <http://www.apple.com/accessibility>

*iPad Pro (9.7-inch) referred to as iPad Pro below*

**VPAT™**  
**Voluntary Product Accessibility Template**  
**Summary Table**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
Section 1194.21 Software Applications and Operating Systems	<b>Not applicable</b>	
Section 1194.22 Web-based Internet Information and Applications	<b>Not applicable</b>	
Section 1194.23 Telecommunications Products	<b>Please refer to the attached VPAT</b>	Does not apply—accessibility features consistent with standards nonetheless noted below.
Section 1194.24 Video and Multi-media Products	<b>Not applicable</b>	
Section 1194.25 Self-Contained, Closed Products	<b>Please refer to the attached VPAT</b>	Does not apply—accessibility features consistent with standards nonetheless noted below.
Section 1194.26 Desktop and Portable Computers	<b>Not applicable</b>	
Section 1194.31 Functional Performance Criteria	<b>Please refer to the attached VPAT</b>	
Section 1194.41 Information, Documentation and Support	<b>Please refer to the attached VPAT</b>	

## **Section 1194.23 Telecommunications products – Detail**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not applicable	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not applicable	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not applicable	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not applicable	
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not applicable	
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not applicable	
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Not applicable	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not applicable	

(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	<b>Not applicable</b>	
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	<b>Not applicable</b>	
(k) Products which have mechanically operated controls or keys, shall comply with the following:		
(1) Controls and keys shall be tactilely discernible without activating the controls or keys.	<b>Supported</b>	<p>The built-in VoiceOver screen reader provides audio and visual feedback for touchscreen controls without requiring the user to activate them.</p> <p>The Home, Sleep/Wake, and Volume rocker switch are also tactilely discernible.</p> <p>The Volume rocker switch must be pressed to determine the current volume setting.</p>
(2) Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.	<b>Supported</b>	<p>iPad Pro includes a number of Accessibility features to support motor control:</p> <ul style="list-style-type: none"> <li>• AssistiveTouch which provides an alternative set of screen gestures for users who may have difficulty with touch gestures and requires only a single finger or apparatus to operate.</li> <li>• Switch Control which provides an alternate method for navigating and making onscreen selections. iPad Pro will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices.</li> <li>• Touch Accommodations which provides a means to adjust how the screen responds to touches, such as controlling how long you touch before it's recognized or whether it ignores repeated touches.</li> </ul>
(3) If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	<b>Supported</b>	<p>iPad Pro uses a non-mechanical, onscreen keyboard. An external Bluetooth wireless keyboard (available separately) can also be used for text input.</p> <p>The repeat rate for external wireless keyboards is user configurable, along with Sticky keys and Slow keys under Accessibility settings.</p>
(4) The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	<b>Supported</b>	<p>If Sticky Keys are enabled, a visual ideograph is displayed to indicate the state of the keys being pressed.</p>

## Section 1194.25 Self-Contained, Closed Products – Detail

Criteria	Supporting Features	Remarks and Explanations
<p>(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.</p>	<p><b>Supported with exception</b></p>	<p>iPad Pro includes a screen reader called VoiceOver than enables the iPad Pro to be used without seeing the screen. Also, VoiceOver can be controlled via key commands entered on a standard Bluetooth keyboard. VoiceOver is available in over 35 languages, and Voice Control is available in 24 languages.</p> <p>iPad mini’s Siri supports natural-language voice commands to send messages, schedule meetings, place phone calls, control music playback, input text, check the weather, and more. Siri can talk back to you and read text messages, acknowledge voice commands, respond to questions, and more.</p> <p>iPad Pro also includes support for mono audio output and closed captioning.</p> <p>iPad Pro includes Switch Control which provides an alternate method for navigating and making onscreen selections. iPad will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices.</p>
<p>(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p><b>Supported</b></p>	<p>iPad Pro includes an auto-lock feature that is on by default and locks the screen after a period of inactivity. But it can be disabled in the Settings app using the setting “never”.</p> <p>iPad Pro includes Switch Control which provides an alternate method for navigating and making onscreen selections. iPad will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices. Switch Control allows for control of auto scan timing to remain on an item up to 25 seconds before moving to the next item, as well as the ability to loop through selections up to 10 times and to pause on the first item after pressing a switch.</p>

<p>(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with Section 1194.23 (k) (1) through (4).</p>	<p><b>Supported</b></p>	<p>The built-in VoiceOver screen reader provides audio and visual feedback for touchscreen controls. Also, VoiceOver can be controlled via key commands entered on a standard Bluetooth keyboard.</p> <p>iPad Pro's Siri supports natural-language voice commands to send messages, schedule meetings, place phone calls, control music playback, input text, check the weather, and more. Siri can talk back to you and read text messages, acknowledge voice commands, respond to questions, and more.</p> <p>iPad Pro supports more than 50 Bluetooth wireless braille displays and braille tables for more than 25 international languages. Some braille displays provide input buttons that can be used in addition to iPad mini's on screen controls.</p> <p>iPad Pro includes a number of Accessibility features to support motor control:</p> <ul style="list-style-type: none"> <li>• AssistiveTouch which provides an alternative set of screen gestures for users who may have difficulty with touch gestures and requires only a single finger or apparatus to operate.</li> <li>• Switch Control which provides an alternate method for navigating and making onscreen selections. iPad Pro will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices.</li> <li>• Touch Accommodations which provides a means to adjust how the screen responds to touches, such as controlling how long you touch before it's recognized or whether it ignores repeated touches.</li> </ul>
<p>(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</p>	<p><b>Supported</b></p>	<p>In addition to the Touch ID fingerprint sensor that may be used to unlock iPad, a user may alternatively enter a passcode to unlock the iPad.</p>
<p>(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.</p>	<p><b>Supported</b></p>	<p>iPad Pro uses an industry standard 3.5mm audio headphone jack and supports interrupt, pause and restart for controlling audio output.</p>

(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	<b>Not applicable</b>	
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	<b>Not Supported</b>	The visual design language used in iOS 9 lacks certain traits that could supplement color for conveying the role of certain user interface elements (e.g. no borders around most buttons).
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	<b>Supported with exception</b>	iPad Pro provides adjustable brightness and settings to reverse video (white on black) or use grayscale, but does not provide a range of user-adjustable color selections.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>Supported</b>	
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	<b>Not applicable</b>	
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	<b>Not applicable</b>	
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	<b>Not applicable</b>	
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	<b>Not applicable</b>	

## Section 1194.31 Functional performance criteria – Detail

Criteria	Supporting Features	Remarks and Explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.</p>	<p><b>Supported</b></p>	<p>iPad Pro includes a built-in screen reader called VoiceOver that enables iPad Pro to be used by those who are blind or visually impaired. Also, VoiceOver can be controlled via key commands entered on a standard Bluetooth keyboard.</p> <p>iPad mini's Siri supports natural-language voice commands to send messages, schedule meetings, place phone calls, control music playback, input text, check the weather, and more. Siri can talk back to you and read text messages, acknowledge voice commands, respond to questions, and more.</p> <p>VoiceOver is available in over 35 languages, and Voice Control is available in 24 languages. Siri supports the prominent languages of 34 countries. Dictation is available in 32 languages. For more information about iPad Pro accessibility features, see <a href="http://www.apple.com/accessibility">www.apple.com/accessibility</a></p> <p>iPad Pro supports more than 50 Bluetooth wireless braille displays (sold separately) and braille tables for more than 25 international languages. Some braille displays provide input buttons that can be used in addition to iPad mini's on screen controls.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.</p>	<p><b>Supported</b></p>	<p>iPad Pro includes a feature called Zoom, which can magnify the screen up to 1500% and includes multiple Zoom modes. For more information about iPad Pro accessibility features, see <a href="http://www.apple.com/accessibility">www.apple.com/accessibility</a></p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.</p>	<p><b>Supported with exception</b></p>	<p>Some users may be able to use the FaceTime video calling feature for sign language communications. FaceTime requires that both parties to the call have an internet connection (e.g., via WiFi or cellular data service) and a device capable of making a FaceTime video call.</p> <p>iMessage, a free Apple service, enables text messaging between iPad mini, iPhone and iPod Touch and can include photos, videos, contacts, and locations.</p> <p>iPad Pro also supports playback of closed caption content and subtitles (when available).</p>

<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p><b>Supported with exception</b></p>	<p>iPad Pro is compatible with ear loop devices, Bluetooth-enabled hearing aid solutions, and Made for iPhone hearing aids. For more information about iPad Pro accessibility features and solutions, see <a href="http://www.apple.com/accessibility">www.apple.com/accessibility</a></p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.</p>	<p><b>Supported</b></p>	<p>iPad Pro includes Switch Control which provides an alternate method for navigating and making onscreen selections. iPad will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p><b>Supported with exception</b></p>	<p>Using the iPad Pro touchscreen requires the use of a bare finger or conductive device. Users with motor skills or other disabilities that prevent them from having direct skin contact with the touchscreen may also choose to use a conductive stylus.</p> <p>iPad Pro includes a number of Accessibility features to support motor control:</p> <ul style="list-style-type: none"> <li>• AssistiveTouch which provides an alternative set of screen gestures for users who may have difficulty touching the screen or pressing the iPad Pro buttons. AssistiveTouch is compatible with joysticks and other adaptive accessories.</li> <li>• Switch Control which provides an alternate method for navigating and making onscreen selections. iPad Pro will cycle through and emphasize the available onscreen options, and users can make their desired selection by tapping the screen or using supported assistive devices.</li> <li>• Touch Accommodations which provides a means to adjust how the screen responds to touches, such as controlling how long you touch before it's recognized or whether it ignores repeated touches.</li> </ul> <p>iPad Pro also includes Guided Access which allows a parent, teacher, or administrator to limit an iOS device to one app by disabling the Home button and restrict touch input on certain areas of the screen.</p> <p>For more information about iPad Pro accessibility features and solutions, see <a href="http://www.apple.com/accessibility">www.apple.com/accessibility</a></p> <p>Some Bluetooth wireless braille displays provide input buttons that can be used in addition to iPad mini's on screen controls.</p>



## **Section 1194.41 Information, Documentation and Support – Detail**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	<b>Supported</b>	Product documentation is accessible on iPad Pro in HTML via the web and can be read on-screen using the built-in screen reader VoiceOver.  Product and support documentation are also available on the Web in an HTML and PDF format that is compatible with screen readers for the blind and visually impaired, can be displayed in large print using web browsers and software magnifiers for those with low vision at <a href="http://www.apple.com/support/">http://www.apple.com/support/</a> and can be printed using a personal computer and suitable printing device.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supported</b>	Information about Apple product accessibility and compatibility features is available on the Web in an HTML format that is compatible with screen readers for the blind and visually impaired, including the built-in iPad Pro screen reader VoiceOver, can be displayed in large print using web browsers and software magnifiers for those with low vision at <a href="http://www.apple.com/accessibility">http://www.apple.com/accessibility</a> and can be printed using a personal computer and suitable printing device.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Supported</b>	E-mail, telephone, and support via the Web are available.

### **DISCLAIMERS:**

Some features described in this document are not available in all areas, may be subject to additional fees or payments, and may be dependent on your cellular carrier network policies and wireless service plan, including, for example, LTE and FaceTime over cellular.

iPad Pro includes iOS 9, Lightning to USB Cable, and USB Power Adapter. Other accessories or products mentioned in this document (e.g., assistive devices, styluses, hearing aids, adapters, and so on) are sold separately by Apple and/or third parties.

Apple does not promise that the information provided in this document will be error-free, or that any errors will be corrected, or that your use of the information will provide specific results. THE DOCUMENT AND ITS CONTENT ARE DELIVERED ON AN "AS-IS" BASIS. ALL INFORMATION PROVIDED IS SUBJECT TO CHANGE WITHOUT NOTICE. APPLE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF ACCURACY, NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE.